**Australian-Based Global Logistics Terms and Conditions**

**1. Agreement Overview**

 These terms and conditions (the "Agreement") govern the provision of global logistics services (the "Services") by Jacanna Global Logistics Pty Ltd ("we," "us," or "our") to the client ("you" or "your").

**2. Services**

We agree to provide international logistics services, including but not limited to transportation, customs clearance, warehousing, and distribution, as outlined in the agreed-upon scope of work.

**3. Client Responsibilities**

You agree to provide accurate and complete information necessary for the provision of Services, including but not limited to shipment details, documentation, and compliance with import/export regulations.

**4. Shipping and Delivery**

 a. Delivery Times: While we make every effort to meet delivery timelines, we do not guarantee specific delivery times.

 b. Loss or Damage: Our liability for loss or damage to shipments is limited as per international conventions and applicable Australian laws.

**5. Customs and Regulatory Compliance**

 a. Customs Documentation: You are responsible for providing accurate and complete customs documentation.

 b. Compliance: Both parties agree to comply with all applicable Australian and international laws and regulations related to the Services.

**6. Charges and Payment**

 a. Fees: Fees for the Services are outlined in our quotation or as otherwise agreed upon.

 b. Payment Terms: Payment terms are from the date of the invoice.

**7. Liability**

Our liability for any claims, including but not limited to loss or damage, is limited to the value of the Services provided.

**8. Confidentiality**

 Both parties agree to keep confidential any proprietary or sensitive information obtained during the provision of Services.

**9. Force Majeure**

Neither party shall be liable for delays or failures in performance due to circumstances beyond their reasonable control.

**10. Governing Law and Dispute Resolution**

This Agreement is governed by the laws of Australia. Any disputes shall be resolved through .

**11. Amendments**

We reserve the right to amend these terms and conditions. Any changes will be communicated to you in writing.

**12. Termination**

Either party may terminate this Agreement with written notice if the other party breaches a material term.

**13. Miscellaneous**

 a. Entire Agreement: This Agreement constitutes the entire understanding between the parties.

 b. Severability: If any provision of this Agreement is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.